Services We Offer

The Mensch Method puts our customers at ease. If you’re a new customer, we take the time to describe our approach, our rates and the expected results. If you’re already a customer, then you know we come prepared to solve your problems with minimal interruption to your office schedule.

For example, building on a successful career programming in the financial industry, we continually stay abreast of updates, significant enhancements and office productivity tools that we have helped clients incorporate into their business routines, saving them time, money and headaches!

We can guarantee that level of service because of our proven expertise in:

Software instruction

The following programs are popular and widely used, but we can help you maximize their potential for your dedicated operations.
- MS Windows
- MS Word
- MS Excel
- MS PowerPoint
- MS Explorer
- Other popular productivity packages

Project Assistance

From initial purchasing considerations though to start up and optimization, we help our customers to “hit the ground running” in both new projects and upgrades to existing systems. Those can include:
- Single Station and Network Installations
- Backup Strategies
- Software & Hardware Recommendations

Software Installation

The Computer Mensch knows which is the best software for their customers’ applications, level of expertise and budget. Before you head off to the local computer chain store or click on that irritating banner ad keep The Computer Mensch in mind.

Troubleshooting

You’ve read the owner’s manual twice, browsed the Help menu and clicked “Ctrl/Alt/Delete” and still nothing happens. The Computer Mensch knows the feeling and knows how to help with these problems and a host of others including:
- Slow Loading
- System Lockups

Analysis and Recommendations

Whatever the size and configuration of your computer system, there are principles to make it operate more productively and efficiently. Our clients rely on the Computer Mensch to provide objective guidance when they need to upgrade or modify their current system or move to a new level of technology. We can provide a written analysis and recommendations for:
- Business Needs
- System Upgrades
- Productivity

Remote Service

Now I can safely and easily give remote service where appropriate, plus you receive a 20% discount. That's right. $40 per hour. Try it. You just might like it.

Now Offering Carbonite Off-site Backup!

I'm now offering Carbonite with your choice of free configuration or one hour of on-site or remote service. Such a deal!